

	Subject: Quality Policy	Issue: 4.0
	Chapter: COM-S-2-QMS-0168	Date: SEP 2024
Policy	Page: 1 of 1	Author JFH

Quality Policy

AVK Australia Holding Pty Ltd and its subsidiaries (the Company) define quality as meeting the required standards and achieving the desired level of performance in every task undertaken.

Consistently fulfilling customer needs and expectations, and establishing long-term relationships based on mutual trust and respect, is our primary objective. Accordingly, the Company is committed to a policy of customer care, continuous improvement, and the provision of both products and services of the highest quality.

Our Quality Management System (QMS) is integrated within the Company Management System (CMS). All employees recognize their individual and corporate responsibilities for Quality Control. By delegation and authorization, they contribute to the operation and ongoing improvement of the QMS.

The close cooperation between the Company and our customers enables us to anticipate needs and plan the necessary technologies and processes to ensure products meet or exceed specifications and applicable standards. This cooperation is central to maintaining customer satisfaction and long-term partnerships.

Our Leadership Team recognizes and accepts fundamental responsibility for the quality of both services and products delivered to our customers. Leadership will be demonstrated through active engagement, support, and direction, ensuring the Quality Policy is understood, implemented, and maintained across the organization.

The Company is committed to continuously improving its processes and systems. By identifying risks and opportunities, we ensure the effectiveness and efficiency of our QMS, ultimately enhancing customer satisfaction.

Decisions affecting the quality of our products and services will be based on the analysis of data and information, ensuring that outcomes align with our strategic goals.

We value the contribution of our employees at all levels and encourage their full engagement in achieving our quality objectives. Training, awareness, and competency development are integral parts of our strategy to maintain high standards.

This policy shall be communicated, understood, and implemented by all employees and made available to all interested parties.



Evan Roiniotis, CEO

AVK Australia Holding Pty Ltd

